

SCHYLER REGALIA

CONTACT INFO

386-597-3610
schyregal@gmail.com

PROFESSIONAL EXPERIENCE

ABBEY FOOD & BAR- Barista/Cashier (Part time)

Feb 2014- March 2015

- Greet customers as they arrive and inquire into their orders
- Provide quality beverages, whole bean, and food products consistently for all customers by adhering to all recipe presentation standards
- Maintain a calm demeanor during periods of high volume or unusual events to keep store operating to standard to set a positive example for the shift team
- Anticipate customer and store needs by constantly evaluating environment customers for cues
- Contribute to positive team environment by recognizing alarms or changes in partner morale and performance communicating them to the store manager
- Deliver legendary customer service to all customers by acting with a customer comes first attitude connecting with the customer
- Contribute to restaurants goals for increasing sales and improving profits
- Follow related policies and procedures, including those for cash handling and safety security, to make sure the safety during each shift
- Maintain a clean organized workspace
- Follow health, safety sanitation guidelines for all products
- Take payments for coffee sold and tender change
- Ensure that sufficient supplies are available and inform procurement officers of any shortages

PARTY STAFF – Catering (Part Time)

Jan 2014- March 2015

- Answered all customer queries regarding food ingredients, preparation procedures, and garnishes.
- Set up chairs and tables in banquet dining area.
- Assisted in keeping dining area organized and clean.
- Cleared and cleaned tables between meal times
- Set silverware, draped tablecloths and folded napkins.
- Manage food stock and all equipment in the eating place and bar department
- Provide proficient service of food and/or beverages of passengers in a restaurant station
- Greet all patrons in the restaurant station at the beginning and end of every meal
- Deliver beverages as per guests' instructions
- Anticipate guests' needs continually and fulfill them appropriately

CUT ABOVE CASTING-Background Actor (Part Time)

November 2013- February 2014

- Performer in television and film.
- Taking direction and coordinating with production to create outstanding television/film
- Perform humorous and serious interpretations of emotions, actions, and situations, using body movements, facial expressions, and gestures.
- Portray and interpret roles, using speech, gestures, and body movements
- Read from scripts or books to narrate action to entertain audiences

- Work with other crewmembers responsible for lighting, costumes, makeup, and props.

Hilton Woodland Hills- Valet Attendant (Full Time)

March 2013-Nov 2013

- Provided exemplary customer service by greeting customers on the front end, ensuring customer's automobiles are parked safely and appropriately.
- Carefully drove and parked guest vehicles without causing traffic damage or obstruction.
- Ensured guest vehicles were locked and secure.
- Reported unusual events to management and security personnel.
- Upheld quality service standards for all performed tasks.
- Provided information for guests to help them while navigate in the premise and admission to all facilities
- Opened hotel doors for all guests
- Provided guests with instructions, recommendations, and information about the city and its attractions
- Retrieved car for guests in a speedy and safe manner

Publix Supermarkets corp. Bagger/Cashier (Part time)

JUNE 2010-JAN 2013

- Efficiently operated POS, and frequent guest card system with great accuracy.
- Maintained and restocked grocery inventory, scanned items, and completed price checks.
- Maintain the cash counter in running condition, accept payments and make entries accordingly
- Balance the day's transactions at daily cash closing
- Process and verify payments involving transfer of electronic funds
- Demonstrate a friendly but professional attitude towards customers coming up with payment related queries
- Follow the company's guidelines regarding cash payments policy
- Demonstrated ability to stand, walk, and move about for 75% of a shift
- Assist in stocking of and re arrangement of display items in the supermarket when needed
- Bag groceries and other items
- Verify prices of items
- Carry packed sacks or bags in carts for performing check out services
- Place bags and sacks in customers' vehicles
- Collect shopping carts and baskets and deliver them to the right place
- Return grocery items left at checkout counters to their rightful places
- Price and shelf items

EDUCATION

MATANZAS HIGH SCHOOL- DIPLOMA

2009- 2012

SKILLS

- Experienced in POS systems
- Superior abilities in handling high customer volumes
- Proficient with Mac OS & Windows XP
- Excellent Customer Service
- Use logic and reason to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems
- Strong ability to plan and schedule
- Ability to stay calm and courteous in difficult situations
- Ability to lift up to 50 pounds overhead